***PROFESSIONAL SUMMARY***

* 3+ years of total Salesforce and Lightning experience.
* 3X Certified: Admin, PD1, Sales cloud.
* Salesforce Customization, Custom Objects, Custom Apps, Page Layouts, Tabs, Validation Rules, Workflow Rules, Process Builder, Approval Process, Email Alerts.
* Good knowledge in Apex classes, Apex triggers and test classes.
* Hands on experience of automating processes using process builder, flows, trigger depending upon the use cases.
* Hands on Experience with working on Sales cloud.
* Expertise in working on Salesforce admin, Profile, roles, OWD and permission sets.
* Knowledge of LWC.
* Languages: Apex, Java, HTML, CSS, JavaScript.

WORK HISTORY

|  |  |
| --- | --- |
| **Client** | **Duration** |
| RXO | Jan 2024 - Dec 2024 |
| XPO | Dec 2022 - Dec 2023 |
| Dormakaba | Jan 2021 - Nov 2022 |

***PROFESSIONAL EXPERIENCE***

**Client: RXO Jan 2024 – Dec 2024**

**Role:** **Sales Cloud Developer**

**Responsibilities:**

* Worked as a CRM developer for sales.
* Majorly worked with Triggers, Apex classes and Test classes.
* Worked on LWC.

**Client: XPO Logistic Dec 2022 - Dec 2023**

**Role:** **Sales/Service Cloud Developer**

**Responsibilities:**

* Worked as a CRM developer for sales and service.
* Majorly worked with Triggers, Apex classes and Test classes.
* Extensively worked on Custom Metadata/Settings.

**Client: Dormakaba Jan 2021 – Nov 2022**

**Role:** **Salesforce Developer**

**Responsibilities:**

* Referring and building clear understanding of Service now tickets for timely query solving.
* Onboarding and offboarding users.
* Finding the feasibility of the asked requirement and the effects it may have on all users.
* Through understanding and application of report types.
* Reports, Dashboards and joint reports for user data reference for client.
* Debugging Reports and Dashboards for meeting the required data set given by the user.
* Scheduling reports for user reference.
* Debugging visualforce pages and components as per client requirement.
* Worked with Page layouts and report type access levels.
* Detailed work with field level and profile level security to provide required access without disturbing the implemented security.
* Providing access through permission sets.
* Testing changed access levels from different profiles.
* Testing reports, dashboards and scheduled reports on different test environments.

***EDUCATIONAL BACKGROUND***

* Bachelor of Computer Science and Engineering.